



## Patient information on data protection

Dear patient, the protection of your personal data is important to us. Under the EU General Data Protection Regulation (DSGVO), we are obliged to inform you about the purpose for which our practice collects, stores or forwards data. The information also tells you what your rights are.

### 1. Responsibility for the data processing

Responsible for the data processing is:

Kiens Physiotherapie  
Jüdtstr. 1  
91522 Ansbach  
Germany

Telephone: 0981 / 8 87 87

Email: [post@kiens.de](mailto:post@kiens.de)

Homepage: [www.kiens.de](http://www.kiens.de)

### 2. Purpose of the data processing

The data processing is based on legal requirements to fulfill the treatment contract between you and us and the associated obligations. For this we process your personal data, in particular your health data. This includes all data listed on a medical prescription as well as diagnoses, treatment suggestions and methods and findings that we or physiotherapists collect. For these purposes, other doctors or therapists you are treating may also provide us with data, e.g. in medical reports or therapy reports. The collection of health data is a prerequisite for your treatment. We need this necessary information to carry out a careful treatment.

### 3. Recipient of your data

We will only transfer your personal data to third parties if this is permitted by law or if you have given your consent. The recipients of your personal data may be, above all, other doctors, other therapists, health insurance companies, the medical service of the health insurance and billing centers. The transmission takes place predominantly for the purpose of the account of the achievements accomplished with you, for the clarification of medical and from your insurance relationship resulting questions. In individual cases, the transmission of data to other authorized recipients takes place.



## 4. Storage of your data

We store your personal data only as long as required by law. Due to legal requirements, we are obliged to keep this data for at least ten years after completion of the treatment. Other regulations may result in longer retention periods.

## 5. Your rights

You have the right to obtain information about personal data concerning you. You can also request the correction of incorrect data. In addition, under certain conditions, you have the right to delete data, the right to restrict data processing and the right to data portability. The processing of your data is based on legal regulations. Only in exceptional cases we need your consent. In these cases, you have the right to revoke your consent for future processing. As at 6 April 2018 You also have the right to complain to the relevant data protection supervisory authority if you believe that the processing of your personal data is unlawful. The address of the supervisory authority responsible for us is:

### **Bayerisches Landesamt für Datenschutzaufsicht**

Promenade 27 (Schloss)

91522 Ansbach

Germany

Telefon: +49 (0) 981 53 1300

Telefax: +49 (0) 981 53 98 1300

E-Mail: [poststelle@lda.bayern.de](mailto:poststelle@lda.bayern.de)

Homepage: [www.lda.bayern.de](http://www.lda.bayern.de)

## 6. Legal basis

The legal basis for the processing of your data is Article 9 paragraph 2 lit. h) DSGVO in conjunction with clause 22 (1) no. 1 lit. b) Federal Data Protection Act. If you have any questions, feel free to contact us.

Kiens Physiotherapie